

Instructions on How to Proceed in the Event of Failure of the Library Home Page and CONSORT during the Evening or on Weekends

Within the last two weeks access to the library home page and the Web version of CONSORT occurred. After talking to Tony Smith, please follow the directions below in order to cope with the situation should it occur in the future:

1. First, determine if all Internet connectivity is affected. If all Internet connections (including email) are down, then proceed to leave a message on the Information Systems Help Desk voicemail, ext. 3520 and Tony Smith's office voicemail, ext. 3131.

2. If only the library home page and CONSORT appear to be down, then do the following:
 - a. CONSORT can be accessed by keying in the URL: <http://140.141.130.3> into the browser location bar.
 - b. Access the OhioLINK Research Databases through the OhioLINK home page: <http://www.ohiolink.edu>
 - c. Leave voicemail messages for the Information Systems Help Desk and Tony Smith as indicated above.

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