

MEMORANDUM

To: Dr. Theresa Byrd, Director of Libraries

From: Tom Green, Associate Director of Libraries and Head of Public Services

Date: April 23, 2004

Re: **SPRING 2004 PUBLIC SERVICES HIGHLIGHTS**

Graduating seniors submitted fifteen research papers for the inaugural Ohio Wesleyan University Libraries Research Award. A ten member committee composed of faculty and librarians representing all disciplines, a Writing Resource Center representative and a member of the Friends of the Libraries judged the papers. The \$500 award was presented to Emily Snider at a Celebration of Scholarship on April 22, 2004. In conjunction with this event, faculty scholarship was recognized with a display of books, scholarly articles and significant achievements in the arts, published or produced within the last year. Both events were held during National Library Week. We plan to make the Libraries Research Award and the Celebration of Scholarship an annual event.

In the first three months of this year, the library home page had more than two million visits! We are getting almost 1,000 hits per hour. For several years we have wanted to know how much use the library home page receives. Over the semester break Information Systems installed Webalizer software that gives us access to this data. Joy He, Public Services Librarian and Web manager, was approved for a study leave this summer. She plans to learn about Web usability testing and to select a usability test for the library Web site. Her study leave will help us define usability problems which will inform a redesign of the library Web pages.

Monty Maceyko, Assistant Chief of Circulation for the past three-and-a-half years, found a high school teaching position. Peter Szabo, Music Librarian, agreed to fill this position through the end of the semester while a search for a replacement takes place. Starting Fall semester, we plan to close Beeghly earlier on Friday and Saturday evenings. By reallocating ten hours, Beeghly Library can remain open until 2 a.m. Sunday through Thursday. The library will continue to be open 104 hours per week during the academic year. This change will increase the adult staff presence in Beeghly Library by ten hours.

The Class of 2004 voted to fund a café in Beeghly Library. Dr. Byrd and Tom Green are consulting with members of Buildings & Grounds and Gene Castelli, Director of Operations for Chartwells, to facilitate changes in the Beeghly Microlab. The proposed café would be open Sunday through Thursday evenings.

Over the summer, a room in the Audio Visual Center will be remodeled with video conferencing equipment. This remote collaboration classroom will allow students to take courses such as languages less commonly taught. We expect a few students to take Arabic in the coming year. In the future, we hope to offer Swahili to students attending other Ohio5 colleges.

A printer capable of making large format prints suitable for display presentations was added to the Audio Visual Center. Chuck Della Lana, Audio Visual Services Manager, received training on the operation of this complicated piece of equipment.

In late summer, the Science Library will move from its temporary location (of the last three years) on the third floor of Beeghly to its new home on the main floor of Bigelow-Rice. Deborah Carter Peoples, Science Librarian, reviewed, prepared, and merged the science collections for the move. She oversaw and participated in a complete review of the science collections by librarian liaisons and faculty. Some reviewed items were selected for storage in CONStor, some were weeded, and many valuable items were identified for transfer to the Special Collections. A new shelf list for the Science Library journal holdings was prepared which will guide the redistribution of journal materials between Beeghly and Science Libraries and reflect the many titles available in electronic format in the Science Library. Student assistants have targeted the science collections and relabeled the Beeghly books that will be moving into the Science collection.

93,806 imprints were made on the four Beeghly Library laser printers January through March compared to 172,164 for the same period a year ago. Information Systems successfully installed Pcounter software by the beginning of Spring semester. Each student is allocated 400 prints each semester and can purchase additional prints at five cents per page. Community members pay ten cents per page. The Pcounter software has proved to be is an effective method of controlling printing.

Librarian liaisons purchased books from endowed fund allocations and facilitated the spending of departmental book funds. Books from the Dewey 900s continued to be reviewed for addition to the regular collection, Special Collections, storage in CONStor or withdrawal.

Four faculty members not previously involved with information literacy collaborated with librarians to integrate information literacy into one of their spring semester courses. The faculty and librarians were as follows:

- Dr. Tracy Cowden, Music, worked with Peter Szabo;
- Dr. Reyes Flores, Modern Foreign Languages, teamed with Joy He.
- Ms. Lisa Spradley, Education, taught with Danielle Clarke.
- Dr. Barbara Terzian, History, collaborated with Paul Burnam.

Danielle Clarke coordinated the addition of five READ posters. Faculty members were pictured with a book of their choice. She also had the 9 READ posters from last year dry mounted. These posters were hung above the Beeghly Circulation Desk during National Library Week.

Paul Burnam, Danielle Clarke, Tom Green, and Joy He provided library research orientation sessions for more than 40 Marysville Advanced Placement and College Prep students. Danielle Clarke instructed two groups of more than twenty students each from Delaware Hayes High School English courses.

Dr. Theresa Byrd and Dean of Students John Delaney plan to send a letter to incoming students

about the recent copyright infringement lawsuits filed against individuals who downloaded unauthorized music.

Ms. Yong Yang, Shansi Visiting Scholar and Deputy Director at Yunnan University, spent a week with us. Xudong Jin hosted Ms. Yang in his home and interpreted for her visits with librarians and staff at Ohio Wesleyan. She also visited OCLC and The Ohio State University. Joy He accompanied and interpreted for her visits to Otterbein College and the OhioLINK office.

The Libraries co-sponsored the Delaware visit of Ann Hagedorn who presented “Beyond the River: The Underground Railroad in Music and Words” at the Asbury United Methodist Church.

The following in-service training sessions were held:

- Chuck Della Lana updated us on OhioLINK’s digital video collection and Paul Burnam introduced several new OhioLINK databases and features.
- Barbara Brazis-Lang, salesperson for ProQuest, presented the ProQuest Historical Newspapers Collection.
- Tom Cetwinski, program director of The Ohio State University Knowledge Bank, informed us about this new initiative.
- Public services staff members shared “How We’re Using Google.”

Public services library staff members are involved in many professional activities outside the library. Some activities within the University community included:

- Paul Burnam was appointed to serve on the Committee on Honorary Degrees.
- Danielle Clarke was asked to serve on the National Colloquium Planning Committee.
- Tom Green served as Chair of the Executive Committee of the Faculty. He was the Affirmative Action representative on the Chemistry faculty search and participated in a peer session for the Director of Career Services search. He continued service as co-advisor of the Bishops Chess Club which held the student chess championship, a community-wide chess tournament, and the seventh annual Ohio Collegiate Chess Championships.
- Joy He was the Affirmative Action representative on the Modern Foreign Languages faculty search.

Consortia activities included:

- Paul Burnam attended OhioLINK Lead Implementors meetings and chaired the Web Enhancement Subcommittee of the OhioLINK User Services Committee. He served on the Ohio Commons for Digital Education Conference Planning Committee. He also represented Ohio Wesleyan at Five Colleges of Ohio Reference and Instruction Subcommittee meetings.
- Dr. Theresa Byrd, Chair, Chuck Della Lana, Bernard Derr, and Marsha Zavar attended an Ohio5 Access Subcommittee meeting.
- Tom Green and Xudong Jin attended an Ohio5 Collection Development and

- Management Subcommittee meeting.
- Joy He and Martha Powers attended an Ohio5 Government Documents Subcommittee meeting.
 - Joy He and Xudong Jin attended an Ohio5 Cataloging Subcommittee meeting.

Professional meetings and workshops included:

- Paul Burnam received EBSCO Administrative training.
- Danielle Clarke presented “Effective ERes: Teaching Writing Online” at the Ohio Commons for Digital Education 2004 Conference, “The Convergence of Libraries, Learning and Technology.” Paul Burnam introduced one of the programs and Joy He attended the conference.
- Chuck Della Lana attended an OARNET workshop on “H.323 Videoconferencing Certification.” He received multi-point control unit (MCU) training from Polycom.
- Monty Maceyko and Peter Szabo attended Millennium training.
- Deb Carter Peoples serves on the ALAO Annual Conference Planning Board and hosted one of their meetings. She is President of the Kent State University School of Library and Information Science Chapter of Beta Phi Mu, the International Library and Information Studies Honor Society, and conducted the Initiation Ceremony at Kent State for this year’s new members.
- Peter Szabo attended the OHIONET workshop “Introduction to Copy Cataloging.”