

## MEMORANDUM

To: Dr. Theresa Byrd, Director of Libraries  
cc: Public Services Staff

From: Tom Green, Associate Director of Libraries and Head of Public Services

Date: January 4, 2008

Re: **FALL 2007 PUBLIC SERVICES HIGHLIGHTS**

Librarians taught 50 course-related library instruction sessions to 526 students during the Fall semester. In addition, librarians taught 29 library instruction sessions to 241 Freshman Writing Seminar (English 105) students and 39 students requested personal research assistance from librarians.

Four faculty workshops (30 participants) were offered this semester. Marsha Zavar and Chuck Della Lana discussed "Copyright Issues." Tom Green presented a new collection of electronic books with "ebrary: eBooks evolved." Kristine Kinzer and Pete Szabo demonstrated "LexisNexis: A New Look for an Old Resource." Della Lana gave a hands-on demonstration of "Video Basics."

Paul Burnam provided an orientation session for 16 AP students from Big Walnut High School. Paul Burnam, Joy Gao, and Tom Green shared details about our information literacy program with Carolin Sterling, reference librarian at Central State University, Wilberforce.

Ohio Wesleyan is one of nine libraries participating in a pilot of the KnowItNow (KIN) service. KIN is primarily being used by public libraries, but the pilot will set up an academic queue for all OhioLINK member libraries. Paul Burnam received training on the KIN software and interface. He will be scheduled to provide this chat reference service about two hours per week. The pilot, which replaces OhioLINK's Chat with a Librarian service, will run through January and February and then the service will be evaluated.

In addition to her work as Serials Librarian, Kristine Kinzer worked one day a week in the Ohio Wesleyan Historical Collection. She will not continue this assignment Spring semester. Carol Holliger, Archivist for the Archives of Ohio United Methodism, has agreed to support the work of this department within Special Collections during the upcoming semester. Laura Bump, a 1958 graduate and coach from 1978-2004, started volunteering several hours a week in the Ohio Wesleyan Historical Collection. Julie Albert is continuing in a part-time capacity as a Reference Librarian as our search for a Public Services Librarian continues.

Bishop John Hopkins, East Ohio, and Gary George, his administrative assistant, visited the Archives of Ohio United Methodism at Ohio Wesleyan University on Wednesday, August 29<sup>th</sup>. Several individuals associated with the East Ohio Commission on Archives & History, the OWU Chaplain's Office, and Beeghly Library greeted the Bishop.

Sixteen employees from DEMCO and Gaylord, two major library product vendors, spent an afternoon touring Beeghly and the Science Library. Dr. Theresa Byrd, Chuck Della Lana, Tom Green, Carol Holliger, and Judy Orahod participated in their visit and answered questions about our library services and the future of libraries.

Kathleen Clatanoff, Regional Manager, Collection Management & Development Group, YBP Library Services, provided GOBI 3 training for our librarians and acquisitions staff.

Public services library staff members are involved in many professional activities. Some activities within the University community included:

- Chuck Della Lana co-taught the Ethnographic and Documentary Film and Filmmaking course. Chuck Della Lana continued service on the Reclassification Committee.
- Tom Green served on the Executive Committee of the Faculty, served on the Committee on Honorary Degrees, served as the administrative representative to the University Appeals Board, and continued as co-advisor of the Bishops Chess Club.
- Carol Holliger and Tom Green attended the semi-annual meeting of the Joint Archives of Ohio United Methodism.

Consortia activities included:

- Paul Burnam attended Academic Library Association of Ohio (ALAO) board meetings as the representative of the Government Relations Team and OhioLINK Lead Implementors. He also attended a Five Colleges of Ohio Reference and Instruction Subcommittee meeting.
- Tom Green, Secretary, and Xudong Jin attended a Five Colleges of Ohio Collection Development & Management Subcommittee meeting. Green served on the CONSORT colleges MetaLib team and was one of three independent colleges' representatives on OhioLINK's User Services Committee.
- Joy Gao attended Five Colleges of Ohio CONSORT Cataloging Subcommittee meetings and chaired the Government Documents Subcommittee.
- Deb Peoples attended the annual meeting of the OhioLINK Chemistry Collection Managers. She was one of 48 science librarians from the 80 Oberlin Group libraries who met at Oberlin College.

Professional meetings and workshops included:

- Paul Burnam received Know-It-Now training.
- Paul Burnam, Kristine Kinzer, Pete Szabo, and Marsha Zavar attended the ALAO Annual Conference "Innovation Generation: Tools, Techniques, Transformations."
- Dr. Theresa Byrd, Tom Green, and Jason LaMar attended the EDUCAUSE Annual Conference "Information Futures: Aligning Our Missions" in Seattle, Washington.
- Joy Gao, treasurer, attended an Ohio GODORT meeting.
- Carol Holliger attended the East Ohio Archives and History Committee and the West Ohio Archives and History Committee meetings. She also established a web presence for the United Methodist Historical Society of Ohio.

- Deb Peoples serves on the Chemical Abstract Services Academic Advisory Committee, the SLA Chemistry Division Ad Hoc Committee on Information Literacy, and is a Director on the Central Ohio Special Libraries Association Executive Board.
- Marsha Zavar attended the OHIONET workshop “Taking ILL to the Next Level” and the OCLC Distinguished Seminar “The Sky Is Not Falling! Opportunities Abound as Library Schools Become Information Schools” presented by Mike Eisenberg.