

LIS Values

The staff of Libraries and Information Services will serve as an information and technology catalyst for educational, personal, and professional growth in the Ohio Wesleyan University community.

We will:

1. Customer Service

- exceed our users' expectations
- anticipate our users' needs
- provide excellent, timely, accurate service
- accommodate different learning styles and competencies
- maintain confidentiality
- welcome feedback and be responsive to users' feedback

2. Teamwork

- strive for open and direct communication
- respect team members
- identify and encourage the expertise and gifts of others
- collaborate effectively
- do our share

3. Professionalism

- be honest and trustworthy
- be civil and courteous
- be flexible
- treat others equally
- manage resources responsibly
- promote the principles of academic freedom

4. Leadership

- provide opportunities for professional growth
- support appropriate training
- create an environment conducive to the giving & receiving of constructive criticism

5. Unity

- create opportunities for fellowship
- foster tolerance
- encourage cross training
- act as an integrated organization