

LIBRARIES AND INFORMATION SERVICES

Libraries and Information is currently working on implementing wireless Internet access for students, faculty, and staff throughout the campus. On January 25th all Requests for Proposals (RFPs) from vendors are due. Starting in February the wireless implementation project will begin with the residence halls. This major project is scheduled for completion in fall 2008.

On November 13th, the power users of Jenzabar were invited to an all-day presentation in which the Jenzabar representatives showcased their company's new Web portal, JICS, Cognos, a data reporting tool, the Human Resources module, and other third-party packages. The power users' response to the demonstrated software products was very positive. Because of the positive response by users and the deep discount on pricing as well as a cap on our software maintenance costs, the Executive Officers voted to upgrade our Jenzabar CX software. The LIS Administrative Computing staff is scheduled to begin implementing Cognos starting in February. Once Cognos is implemented, the staff will begin installing JICS.

Librarians taught 50 course-related library instruction sessions to 526 students during the Fall semester. In addition, librarians taught 29 library instruction sessions to 241 Freshman Writing Seminar (English 105) students and 39 students requested personal research assistance from librarians.

Four faculty workshops (30 participants) were offered this semester. Marsha Zavar and Chuck Della Lana discussed "Copyright Issues." Tom Green presented a new collection of electronic books with "eLibrary: eBooks evolved." Kristine Kinzer and Pete Szabo demonstrated "LexisNexis: A New Look for an Old Resource." Della Lana gave a hands-on demonstration of "Video Basics."

Paul Burnam provided an orientation session for 16 AP students from Big Walnut High School. Paul Burnam, Joy Gao, and Tom Green shared details about our information literacy program with Carolin Sterling, reference librarian at Central State University, Wilberforce.

Ohio Wesleyan is one of nine libraries participating in a pilot of the KnowItNow (KIN) service (online chat reference service). KIN is primarily being used by public libraries, but the pilot will set up an academic queue for all OhioLINK member libraries. Paul Burnam received training on the KIN software and interface. He will be scheduled to provide this chat reference service about two hours per week. The pilot, which replaces OhioLINK's Chat with a Librarian service, will run through January and February and then the service will be evaluated.

In addition to her work as Serials Librarian, Kristine Kinzer worked one day a week in the Ohio Wesleyan Historical Collection. She will not continue this assignment Spring semester. Carol Holliger, Archivist for the Archives of Ohio United Methodism, has agreed to support the work of this department within Special Collections during the

upcoming semester. Laura Bump, a 1958 graduate and coach from 1978-2004, started volunteering several hours a week in the Ohio Wesleyan Historical Collection. Julie Albert is continuing in a part-time capacity as a Reference Librarian as our search for a Public Services Librarian continues.

Bishop John Hopkins, East Ohio, and Gary George, his administrative assistant, visited the Archives of Ohio United Methodism at Ohio Wesleyan University on Wednesday, August 29th. Several individuals associated with the East Ohio Commission on Archives & History, the OWU Chaplain's Office, and Beeghly Library greeted the Bishop.

Sixteen employees from DEMCO and Gaylord, two major library product vendors, spent an afternoon touring Beeghly and the Science Library. Dr. Theresa Byrd, Chuck Della Lana, Tom Green, Carol Holliger, and Judy Orahoad participated in their visit and answered questions about our library services and the future of academic libraries.

Kathleen Clatanoff, Regional Manager, Collection Management & Development Group, YBP Library Services, provided GOBI 3 training for our librarians and acquisitions staff.

Technical Services finished two OCLC TechPro projects for the Methodist History Collection in December. The projects involved original cataloging of 35 records for the East Methodist and 68 records for the West. After the completion of the two projects, more OWU Methodist records will be available via the CONSORT Catalog. There are two additional ongoing cataloging projects for the rare books and historical government documents with OCLC. These two TechPro projects will be completed by the end of June 2008.

Starting fall 2007, working together with other CONSORT libraries, the OWU Libraries have committed to join YBP (Yankee Book Peddler) religion approval plan for the Five Colleges of Ohio. With this plan, the OWU Libraries will pay \$4,000 each year to receive selected books in religion from specific publishers. The selected publishers will change among the five colleges every six months. The profile of the approval plan for this project was based on a recommendation of the Cooperative Collection Development Subcommittee of Five College of Ohio.

The CONSORT Colleges are undertaking a government documents collection consolidation project. The purpose of the project is to combine our government documents collections into one single collection, with each library being the Library of Record (LoR) for a particular portion of the collection. Beginning with the Congressional hearings, each library will be designated the LoR for a particular committee; other libraries will transfer their documents to the LoR to fill in missing gaps or replace damaged copies, and will withdraw the duplicates. Withdrawn documents are offered to other Federal depository libraries through the State Library of Ohio (SLO) Needs and Offers Lists. The OWU's Libraries are responsible for the following LoRs: Aeronautics /Space Exploration, Deficit Reduction, Equal Education, Ethics, and Assorted committees. Currently the OWU Government Document Librarian Joy Gao and Government Documents and Technical Services Assistant Clinton Baugess are working

on this project.

While much of the campus was on vacation or in a relatively low-key business mode this past summer, Information Services was tackling major network improvement issues around campus through the Campus Data Infrastructure Upgrade Project (CDIUP). With ongoing technical and logistical coordination by Harold Wiebe, Dave Henderson, and Jason LaMar in Information Services as well as Chris Setzer and Dennis Wall in Buildings and Grounds, the CDIUP was the primary focus for Information Services during the past few months.

Phase 1 of the CDIUP, which is currently underway, has already resulted in significant deliverables and successes, including:

- substantial reconfiguration and consolidation of the internal data cabling systems in all campus residence halls — Bashford, Hayes, Smith, Stuyvesant, Thomson, and Welch — which represents long-term stability and maintenance improvements for more than 1,700 student data ports
- reworking of the internal data cabling systems in all campus fraternities and Small Living Units (SLUs), which represents stability and maintenance improvements for nearly 700 student data ports
- completion of internal building network improvements impacting a grand total of approximately 2,400 on-campus student data ports
- deployment of many self-contained, environmentally controlled data cabinets in various campus locations to provide drastically better power and cooling capabilities to networking gear
- construction of numerous new and redundant subterranean fiber-optic backbone paths around campus to improve and sustain long-term data backhaul capabilities throughout the University — the most significant of which were two new “loops” between Hamilton-Williams Campus Center and Smith Hall (to the northwest, behind the Rowland Avenue SLUs and near Welch Hall) as well as between the Corns Building and the Science Center (to the northeast, around University and Merrick Halls) plus an extension from Stuyvesant Hall to Sanborn Hall, which also required aerial connections to existing utility poles
- installation of a secondary (redundant) precision cooling system in the primary Corns Building data center, which not only provides much-needed supplemental cooling for the University’s mission-critical server and network hardware but also acts as a failover “safety net” in case the original data center cooling system fails
- acquisition of advanced network monitoring systems and diagnostic tools to aid in troubleshooting both localized and campus-wide data performance/optimization issues

The outside contractors that were engaged for CDIUP — including Network9, Gudenkauf, SIMCO Electric, and Sphere Business Solutions — have done a superior job to meet aggressive scopes of work and timelines. But these accomplishments also speak to the enormous amount of time and energy — much of it through hands-on work “in the trenches” — devoted to the project by Dave and Harold; their contributions, insight, and

wisdom have been invaluable to CDIUP success. Chris also has played a pivotal role in meeting the project's goals, as did Tony Chojnowski, the data network specialist from OWU's established consulting partner, Elert & Associates.

In Network Services, we have been extremely pleased and gratified to welcome a new addition to the Information Services staff. Rob Arnold joined the LIS team in early July as our new systems administrator, with primary responsibilities for maintaining and enhancing our ever-growing collection of Windows and Linux servers for vital University business functions. Rob's addition promises to make a substantial difference in how Information Services can respond to server and service issues for the entire University.

In User Support, Patty Bisker coordinated the upgrade of OWU's Blackboard course management system integration in partnership with the University of Cincinnati. It was also a challenging task to "refresh" and update the Blackboard system, as this is the first transitional academic year for OWU with the system — as last academic year served as Blackboard's inauguration on campus. Also in User Support, Joanne Pohlman successfully implemented a new "lockdown" desktop security layer in response to new Communications Assistance for Law Enforcement Act (CALEA) compliance issues. This security implementation impacts traditionally public computer systems on campus, including machines throughout Beeghly Library and the Library Café, as well as machines in the Hamilton-Williams Campus Center and Science Center atriums.

Joel Kroliski joined the Administrative Computing staff in late October as our new Programmer/Analyst, filling the slot left vacant by Dan Cring's unexpected passing in August 2006. Joel's primary focus will be on supporting ERP functionality with the University's Jenzabar CX system for Admission and Financial Aid as well as the Registrar and Student Life. He has already gotten his proverbial feet wet by tackling some significant implementation work with OWU's Noli Transfer software, which provides the Admission Office with critical data integration capabilities related to outside sources, such as the Common Application and the College Board's standardized testing services.

UNIVERSITY ACTIVITIES AND COMMITTEES

- Chuck Della Lana co-taught the Ethnographic and Documentary Film and Filmmaking course. Chuck Della Lana continued service on the Reclassification Committee.
- Tom Green served on the Executive Committee of the Faculty, served on the Committee on Honorary Degrees, served as the administrative representative to the University Appeals Board, and continued as co-advisor of the Bishops Chess Club.
- Carol Holliger and Tom Green attended the semi-annual meeting of the Joint Archives of Ohio United Methodism.
- Xudong Jin and Joy Gao served on the President's Commission on Racial and Diversity.

- Xudong Jin continued to serve as the Chinese Cultural Club Adviser.
- Xudong Jin attended the China Faculty Development Group meetings.
- Theresa Byrd continued to serve on the Teaching, Learning, and Cross-Cultural Programming Committee and the Martin Luther King Committee.

BOARD, CONSORT, FIVE COLLEGES, AND OHIOLINK

- Paul Burnam attended Academic Library Association of Ohio (ALAO) board meetings as the representative of the Government Relations Team and OhioLINK Lead Implementors. He also attended a Five Colleges of Ohio Reference and Instruction Subcommittee meeting.
- Tom Green, Secretary, and Xudong Jin attended a Five Colleges of Ohio Collection Development & Management Subcommittee meeting. Green served on the CONSORT colleges MetaLib team and was one of three independent colleges' representatives on OhioLINK's User Services Committee.
- Joy Gao attended Five Colleges of Ohio CONSORT Cataloging Subcommittee meetings and chaired the Government Documents Subcommittee.
- Deb Peoples attended the annual meeting of the OhioLINK Chemistry Collection Managers. She was one of 48 science librarians from the 80 Oberlin Group libraries who met at Oberlin College.
- Tom Green and Xudong Jin attended a Five Colleges of Ohio Collection Development and Management Subcommittee meeting.
- Xudong Jin and Joy Gao attended a Five Colleges of Ohio CONSORT Cataloging Subcommittee meeting.
- Joy Gao and Clinton Baugess attended a Five Colleges of Ohio Government Documents Subcommittee meeting.
- Clinton Baugess attended Ohio GODORT (Government Documents Round Table) Fall Meeting.
- Theresa Byrd attended the Five Colleges of Ohio Library and IT meetings. She also attended the Ohionet Board and Ohionet reorganization meetings and participated in OhioLINK's Open Access Task Force conference calls.
- Theresa Byrd, as Chair of Budget & Finance, attended the Association of College and Resource Libraries Retreat and Executive Committee meetings.

PROFESSIONAL MEETINGS AND WORKSHOPS

- Paul Burnam received Know-It-Now training.
- Paul Burnam, Kristine Kinzer, Pete Szabo, and Marsha Zavar, Xudong Jin, Joyce Laurence, Judy Orhood, and Clint Baugess attended the Academic Library Association of Ohio (ALAO) Annual Conference "Innovation Generation: Tools, Techniques, Transformations."
- Dr. Theresa Byrd, Tom Green, and Jason LaMar attended the EDUCAUSE Annual Conference "Information Futures: Aligning Our Missions" in Seattle, Washington.
- Joy Gao, treasurer, attended an Ohio GODORT meeting.

- Carol Holliger attended the East Ohio Archives and History Committee and the West Ohio Archives and History Committee meetings. She also established a web presence for the United Methodist Historical Society of Ohio.
- Deb Peoples serves on the Chemical Abstract Services Academic Advisory Committee, the SLA Chemistry Division Ad Hoc Committee on Information Literacy, and is a Director on the Central Ohio Special Libraries Association Executive Board.
- Marsha Zavar attended the OHIONET workshop “Taking ILL to the Next Level” and the OCLC Distinguished Seminar “The Sky Is Not Falling! Opportunities Abound as Library Schools Become Information Schools” presented by Mike Eisenberg.
- Xudong Jin and another librarian from Kent State University published an article entitled “Managing the Advantages and Challenges of Multiple Library Consortia: The View from Within Library” in Journal of Access Services.
- Xudong Jin was invited to attend and present at the Forth China-U.S. Conference.
- Kristine Kinzer attended Special Libraries Association (SLA) October Meeting and program: "Legal Research Tips and Tricks for Non-Law Librarians".
- Barbara Wiesner, Kristine Kinzer, and other librarians attended YBP GOBI Falcon training.
- Kristine Kinzer participated in LexisNexis online webinar.
- Joel Kroliski attended the Jenzabar SYS200 (administrative computing) Database Tools & General Utilities Class.
- Theresa Byrd attended the Coalition for Networked Information (CNI) meeting.