

LIBRARIES AND INFORMATION SERVICES (LIS)

LIS, in consultation with the Teaching, Learning, and Cross-Cultural Programming Committee, selected and implemented Blackboard (Bb). Blackboard is a course management system that assists faculty with building their own course web pages. Features of Bb include: announcements, e-mail to the class, chat, discussion boards, grade book, syllabus and the exchanging of files between faculty and students. The first Bb training session was offered on August 17th and 27 faculty attended the training session. Throughout this academic year, 5 training sessions will be offered for faculty who are interested in learning how to use Bb. LIS was able to purchase Blackboard by joining the Ohio Learning Network and taking advantage of discount pricing offered state institutions. Patty Bisker is the LIS staff member who is coordinating Bb and working with faculty on campus.

LIS deployed the Impulse Point software. Impulse Point is an automated, web-based network access control system that was brought into production for the OWU residential network on the first day of fall classes. Impulse Point will aid with containing viruses and other malicious software on student personal computers. This software will help secure and protect both the students' machines and the OWU campus network that serves them as well as ensure the integrity of the network for faculty and staff. Patty Bisker is the key LIS staff member who is coordinating this effort and providing frontline support.

LIS staff members Carol Holliger (chair), Patty Bisker, Joy Gao, Tom Green, and Kirk Turner-Rustin presented a mission and vision statement at the June LIS staff meeting. The LIS staff adopted the mission and vision statement. These two components will now be added to LIS's core values. Once the staff identifies, with budget, the top priorities for the organization, all the components of the strategic plan will be completed. The strategic plan will be published in December.

The Five Colleges of Ohio lease a storage facility for lesser-used library materials. The schools currently are in the 6th year of a 10 year lease. The Chief Academic Officers asked two consultants, Karin Wittenborg, University Librarian at the University of Virginia, and Susan Perry, Interim President of the Council on Library and Information Resources and former CIO/Librarian at Mount Holyoke College, to assist the consortium in a study of the management of lesser-used library materials and to develop a plan that would consider options for dealing with these materials. On the afternoon of September 20, the two consultants visited Ohio Wesleyan. A report is expected from the consultants soon.

StART OWU, the new **S**tudent **A**dvising, **R**egistration and **T**esting program, heavily involved LIS. New students met with faculty registration guides in the Great Teachers Room on the third floor of Beeghly. For the week of June 19th, the Registrar's staff relocated to the third floor of Beeghly thereby making the pre-registration process as efficient as possible. In one of the programs offered to parents, "Making the Connection," Patty Bisker, Computer Trainer/Help Desk Manager, and Danielle Clarke, Public Services

Librarian, provided information to each of the three pre-registration groups about LIS and what it can do to help their children's success in college. Also, Danielle Clarke and Jessica Depp, Assistant Chief of Circulation, designed a self-guided tour. Students visited each of Beeghly's four floors with 10 stops geared to learning different aspects of a college library.

Peter Szabo, who has worked as a part-time Music Librarian for the past three years, accepted the full-time position of Music Librarian. This position was created by combining the part-time Music Librarian position with a part-time Public Services Librarian position. While the position has the title of Music Librarian, Peter Szabo will also be the librarian liaison to the Fine Arts Department, Ancient, Medieval, and Renaissance Studies, and Black World Studies. He will provide 6-8 hours of Beeghly Reference Desk coverage each week and assume other duties as assigned.

Assistant Chief of Circulation Jessica Depp, who had been with us for two years, resigned effective the end of the summer. Mary Lynn Banish was hired to fill this position. She has twelve years of library experience. She worked as a desk assistant as an undergraduate at Ohio Dominican and in various capacities for Ross Products Division, including circulation technician (1993-94), library services specialist (1994-99), and information specialist (1999-2005). She has been active in the Central Ohio Special Libraries Association.

This year's LIS staff retreat was held at the Quest Business Center near Polaris. Anne Massaro, an organizational development consultant at The Ohio State University, facilitated this year's retreat on "Core Connections." Presentations by various LIS staff members enhanced our foundation of knowledge and fostered collegiality and collaboration among areas of LIS. In the afternoon we used small group discussion to generate ideas to advance LIS toward its vision.

The following in-service training sessions were held:

- Mike Tuckerman, Thomson University Account Manager, demonstrated the ISI Web of Science which is composed of Science Citation Index, Social Science Citation Index, and Arts & Humanities Citation Index.
- Jason LaMar, Director of Information Services, explained "Impulse Point," a new appliance that will help ensure that student computers accessing the network maintain anti-virus, anti-spyware, and Microsoft security patches.
- Marsha Tilden, Director of the Wellness Center, provided CPR training.
- Darrell Albon, Director of International Student Services, updated information about International Student Services.
- Patty Bisker, Computer Trainer/Help Desk Manager, showed us Blackboard, the newly available course management system that allows faculty to post course content, communicate with students, set up quizzes or surveys, and manage grades online.

During the late summer, the Campus Data Infrastructure Upgrade Project (CDIUP) continued to develop, with technical and logistical coordination by Harold Wiebe, Dave

Henderson, and Jason LaMar in Information Services and Chris Setzer and Dennis Wall in Buildings and Grounds. The collaboration between LIS and Buildings and Grounds will ensure that planning for the CDIUP project moves quickly and smoothly through the fall semester, with fiber-optic network construction work beginning as soon as this winter. More comprehensive cabling projects within specific buildings most likely will not begin until May 2007.

In Network Services, a key project for Harold Wiebe during the summer months was the integration of a Voice-over-IP (VoIP) platform in conjunction with the campus telephone system overhaul. This new IP telephony system, which was implemented in a joint effort with campus phone vendor NEC, is now successfully being used every day by dozens of faculty and staff members in the R.W. Corns Building and the Conrades Wetherell Science Center. The project had major implications for the underlying campus data network in both facilities, which were mostly addressed in a quick and seamless fashion, thanks to the joint expertise of LIS and NEC Corporation personnel.

Tragically, and for Administrative Systems in particular, the greatest challenge in recent memory has been coping with the sudden, unexpected death on August 15 of Dan Cring, a programmer/analyst whose primary responsibilities were with the Admission and Registrar offices. The remaining members of the Administrative Systems team — John Topping, Kirk Turner-Rustin, and Doris Yang — have shown extraordinary perseverance in forging ahead with their own work and assisting with Dan's workload. The process to hire a replacement programmer/analyst is in progress and should be completed this fall.

Xudong Jin, Associate Director of Libraries and Head of Technical Services, led a group of Chinese librarians to conduct a successful workshop in China. From July 17th-21st, a CALAMW (Chinese American Librarians Association Midwest) Chapter delegation, which was led by Xudong Jin and consisted of Shuyong Jiang (University of Illinois at Urbana-Champaign Library), Haipeng Li (Oberlin College Library), Haiwang Yuan (Western Kentucky University Library), and Lisa Zhao (University of Illinois at Chicago), held a 5 day workshop on topics of librarianship at Yunnan University. The workshop, entitled "*CALA Twenty-first Century Librarian Workshop Series*," was co-sponsored by the Yunnan Provincial Commission on Academic Libraries, the CALAMW Chapter and Yunnan University. The focus of the workshop was to provide a practical way to examine librarianship in the United States.

UNIVERSITY ACTIVITIES/COMMITTEES

- Paul Burnam served on the search for a Development Research Associate and was the affirmative action representative for the Associate Dean for Institutional Research search committee.
- Danielle Clarke served on the search for an interim Journalism faculty member. She also served on several peer sessions for candidate searches.
- Chuck Della Lana served on the Reclassification Committee and provided audiovisual support for OWjL and Upward Bound. He was also involved in

the OWU Documentary Film Festival.

- Tom Green served as the affirmative action representative on the Director of Human Resources search committee.
- Carol Holliger hosted a visit by Wes Wilson, the DePauw University archivist.
- Marsha Zavar was a juror for the OWJL Mock Trial class.
- Xudong Jin served as Chinese Cultural Club adviser and on the Affirmative Action Council.

BOARD, CONSORT, FIVE COLLEGES, AND OHIOLINK

- Paul Burnam served on the OhioLINK Digital Resource Center Steering Committee and represents OWU at OhioLINK Lead Implementors meetings.
- Dr. Theresa Byrd, Chuck Della Lana, and Marsha Zavar attended a Five Colleges of Ohio Access Services Subcommittee meeting.
- Tom Green and Xudong Jin attended a Five Colleges of Ohio Collection Development & Management Subcommittee meeting. Tom Green also attended meetings of the Religion selectors.
- Joy Gao and Martha Powers attended Five Colleges of Ohio Government Documents Subcommittee meeting.
- Xudong Jin and Joy Gao attended the CONSORT Catalog Subcommittee meeting.
- Dr. Theresa Byrd attended the Five Colleges of Ohio Directors' meeting, the OhioLINK Independent Library Directors' meeting, and Ohionet Board meetings.

PROFESSIONAL MEETINGS AND WORKSHOPS

- Dr. Theresa Byrd attended the American Library Association Annual meeting.
- Dr. Theresa Byrd served as one of six mentors for the week-long, residential Library Leadership Ohio, a program for training future library leaders in Ohio.
- Dr. Theresa Byrd and Jason LaMar attended the Consortium of Liberal Arts Colleges (CLAC), an IT organization for small liberal arts institutions, meeting.
- Paul Burnam participated in the Academic Library Association of Ohio (ALAO) board meetings as the representative of the Government Relations Team and coordinated arrangements for this year's joint ALAO/OhioLINK State House Connect Day. He attended an OhioLINK regional briefing session and received Gangwer News Service training.
- Joy Gao was elected secretary/treasurer for Ohio GODORT.
- Carol Holliger was on the planning team for the North Central Jurisdictional Archives & History Convocation and attended the meeting in Dayton.
- Marsha Zavar attended the ALAO Support Staff Interest Group's "Bloom Where You're Planted: Thriving in the Garden of Your Library" spring

workshop. She also attended the Ohio Library Support Staff Institute held at Wilmington College.

- Patty Bisker attended the ResNet Conference at Bowling Green State University.
- Xudong Jin presented a paper at the Library Society of China 2006 Conference in Kunming, China. The paper was selected for the Second Award for the LSC Best Papers Contest and is published in *the Chinese Librarianship: an International Electronic Journal* in the United States.
- Xudong Jin presented “*Promoting Global Librarianship: CALAMW - China Collaboration*” at CALAMW (Chinese American Librarians Association Midwest Chapter) Annual Program in Cleveland.
- Judy Orahood attended ALAO (Academic Library Association of Ohio) Leadership Retreat.
- Joyce Laurence attended ALAO-SSIG (Support Staff Interest Group) spring workshop.
- Judy Orahood attended 2005 OLSSI (Ohio Library Support Staff Institute).
- Judy Orahood attended OWjL Jury Duty workshop.
- Judy Orahood attended ALAO Support Staff Interest Group Program Committee meeting.